



1/60

6p3622

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: LOWERY

Application No.: 10/061,129

Filing Date: November 13, 2001

For: METHOD AND APPARATUS
FACILITATING
COMMUNICATION REGARDING
A CUSTOMER

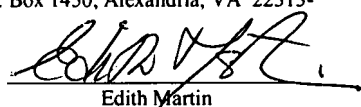
) Confirmation No.: 2257
)
) Group Art Unit: 3622
)
) Examiner: Yehdega Retta
)
) **RESPONSE TRANSMITTAL**
)
) Docket No.: G04.014
)
) **PTO Customer Number 67338**
) Buckley, Maschoff & Talwalkar LLC
) Attorneys for General Electric Company
) 50 Locust Avenue
) New Canaan, CT 06840
)

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 27, 2007.

Dated: April 27, 2007

By:


Edith Martin

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing are:

1. ☒ Amendment/Response to Non-Final Office Action mailed January 30, 2007
2. ☒ Additional Enclosures: Acknowledgement Postcard

FEE CALCULATION

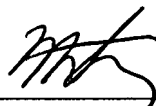
For	Current	Prev. Paid	No. Extra	Rate	Fee
Total Claims	57	- 58	0	\$ 50.00	\$ 0.00
Indep. Claims	6	- 6	0	\$ 200.00	\$ 0.00
Multiple Dependent Claims (add \$300.00 if applicable)					\$ 0.00
No Petition for Extension of Time is Required					\$ 0.00
OTHER FEE (specify purpose):					\$ 0.00
TOTAL FEE					\$ 0.00

The Commissioner is hereby authorized to charge and credit Deposit Account No. 50-1852 as described below. A duplicate copy of this sheet is enclosed.

- ☒ Credit any overpayment.
- ☒ Charge any additional fees required under 37 CFR 1.16 and 1.17.

Respectfully submitted,

April 27, 2007
Date



Mark Steinberg
Registration No. 40,829
Buckley, Maschoff & Talwalkar LLC
Attorneys for General Electric Company
50 Locust Avenue
New Canaan, CT 06840
(203) 972-0006, ext. 1014



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: LOWERY

Application No.: 10/061,129

Filing Date: November 13, 2001

For: METHOD AND APPARATUS FOR
FACILITATING
COMMUNICATION REGARDING
A CUSTOMER

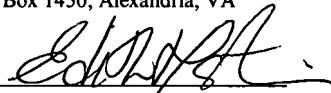
) Confirmation No.: 2257
)
) Group Art Unit: 3622
)
) Examiner: RETTA, YEHDEGA
)
) **RESPONSE** to Non-Final Office Action
) mailed January 30, 2007
)
) Attorney Docket No.: G04.014
)
) **PTO Customer Number 67338**
) Buckley, Maschoff & Talwalkar LLC
) Attorneys for General Electric Company
) 50 Locust Avenue
) New Canaan, CT 06840
)

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 27, 2007.

Dated: April 27, 2007

By:


Edith Martin

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed January 30, 2007, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.